

# Utility Service Outage Compensation Request

Your Name

Your Address

City, State, Zip Code

Email Address

Phone Number

Date

Customer Service Department

Utility Company Name

Utility Company Address

City, State, Zip Code

Dear Customer Service Representative,

I am writing to formally request compensation for the recent utility service outage that affected my household. The outage began on [Start Date] and lasted until [End Date], leaving my family without [specify the utility, e.g., electricity, water, etc.].

As a family with children, the impact of this outage was particularly challenging. We faced difficulties such as [briefly describe specific problems, e.g., lack of heating/cooling, interruption of online schooling, etc.]. This situation caused not only inconvenience but also undue stress on my children and our family unit.

According to your company policy, customers are entitled to compensation in cases of service outages exceeding a certain duration. I kindly request that you review our situation and provide appropriate compensation for the hardships endured.

Thank you for your attention to this matter. I look forward to your prompt response. Please feel free to contact me at [Your Phone Number] or [Your Email Address] for any further information.

Sincerely,

[Your Name]