Disagreement Resolution Letter

[Your Name]

[Your Address] [City, State, ZIP Code] [Email Address] [Phone Number] [Date]

[Rental Company Name]

[Company Address] [City, State, ZIP Code]

Subject: Disagreement Regarding Vehicle Damage Charges

Dear [Rental Company Manager's Name],

I hope this message finds you well. I am writing to address a disagreement regarding the damage assessment related to my recent vehicle rental, reservation number [Reservation Number], from [Start Date] to [End Date].

Upon returning the vehicle, I was informed of damages that I believe were either pre-existing or not caused by my use of the vehicle. According to your damage report, the following charges were noted: [List of charges or damages]. However, I have evidence that shows [Explain your position or provide evidence].

I would like to request a review of the damage claims and would appreciate any documentation that supports these charges. I am confident that upon review, we can reach a fair resolution.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely, [Your Name]