

Complaint Regarding Defective Product

Your Name: [Your Name]

Your Address: [Your Address]

Your Email: [Your Email]

Your Phone Number: [Your Phone Number]

Date: [Date]

Customer Service Team

[Company Name]

[Company Address]

Dear Customer Service Team,

I am writing to express my dissatisfaction with a recent order from your subscription service. On [Order Date], I received [Product Name/Description] as part of my subscription, but unfortunately, it arrived defective.

Details of the issue:

- Order Number: [Order Number]
- Product Name: [Product Name]
- Description of defect: [Brief description of the defect]

As a loyal customer, I expected a higher standard of quality from your products. I would appreciate it if you could provide me with a replacement or a refund for the defective item at your earliest convenience.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]