

Complaint Regarding Poor Customer Support

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the level of customer support I have received regarding my subscription to [Service Name]. Despite being a loyal customer for [duration], my recent experiences have been disappointing.

On [specific dates], I reached out for assistance regarding [describe the issue]. Unfortunately, the responses I received were inadequate and did not resolve my concerns. I experienced long wait times, unhelpful responses, and a lack of follow-up. This level of service is not what I expected from a company of your reputation.

I kindly request that you address the issues regarding your customer support and take the necessary steps to improve the service quality. I would appreciate a prompt and comprehensive response regarding my concerns.

Thank you for your attention to this matter. I look forward to your swift resolution.

Sincerely,

[Your Name]