

Quality Complaint Regarding Misleading Advertisements

Date: [Insert Date]

To: Customer Service Team

[Company Name]

[Company Address]

Dear Customer Service Team,

I am writing to express my concern regarding the misleading advertisements associated with your subscription service, [Service Name]. When I subscribed on [Subscription Date], I was drawn in by the promises made in your promotional materials, particularly concerning [specific feature or benefit].

However, upon using the service, I found that it does not deliver the quality that was advertised. Specifically, [describe the discrepancies, e.g., lack of features, poor customer service, etc.]. This has been frustrating and disappointing as I expected a different experience based on your promotional claims.

I believe it is important for companies to ensure their advertisements accurately represent the product or service being offered. Therefore, I request a thorough review of your advertising practices and a prompt resolution to my concerns. Additionally, I would appreciate a response regarding how you plan to address these misleading claims.

Thank you for your attention to this matter. I look forward to hearing from you soon.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]