

Service Promise Dissatisfaction Letter

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Recipient's Name]

[Company's Name]

[Company's Address]

[City, State, Zip Code]

Subject: Dissatisfaction with Service Promise

Dear [Recipient's Name],

I am writing to express my dissatisfaction with the service promise made by [Company's Name] regarding [specific service or product]. On [date of service or communication], I was assured that [specific promise or guarantee]. Unfortunately, my experience has not met these expectations.

[Explain the issue in detail: what was promised, what went wrong, and any attempts made to resolve it. Include any relevant dates and interactions with customer service.]

I believe that [insert your desired outcome, whether it be a refund, service remedy, etc.]. I value [Company's Name] and hope to see improvements that will ensure customer satisfaction in the future.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]