Follow-Up on Refund Denial

Date. [msert Date]
To: [Recipient's Name]
[Company's Name]
[Company's Address]
Dear [Recipient's Name],
I am writing to follow up on my previous communication regarding the denial of my refund request (Reference Number: [Insert Reference Number]). I appreciate the time you have taken t review my case, but I would like to express my concerns regarding the decision made.
As mentioned in my prior correspondence, the circumstances surrounding my request warrant a reconsideration. I believe there may have been factors that were not fully taken into account during the review process.
I would be grateful if you could provide me with a detailed explanation of the reasons for the denial, as well as any possible steps I can take to resolve this issue amicably.
Thank you for your attention to this matter. I look forward to your prompt response.
Sincerely,
[Your Name]
[Your Address]
[Your Email]
[Your Phone Number]