

Letter of Dissatisfaction Regarding Denied Refund

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service Department
Company Name
Company Address
City, State, Zip Code

Dear Customer Service,

I am writing to express my dissatisfaction with the recent decision to deny my request for a refund. On [date of purchase], I purchased [product/service name], and I initiated a refund request on [date of request] due to [reason for refund request].

After reviewing your response dated [date of denial], I am disappointed to find that my situation was not fully considered. [Briefly explain reasons for your disagreement with their decision].

I believe that my request for a refund is justified based on [mention any policies, guarantees, or laws that apply]. I would appreciate your reconsideration of my case and a prompt resolution to this matter.

Thank you for your attention to this issue. I hope to hear from you soon regarding a favorable resolution.

Sincerely,
Your Name