

Complaint Regarding Furniture Setup Delays

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

I am writing to formally express my dissatisfaction regarding the delays in the setup of the furniture I ordered on [Order Date], with an expected delivery date of [Expected Delivery Date]. Despite several communications with your customer service department, I have yet to receive a resolution or an update on the status of my order.

On [Date of Contact], I was assured that my furniture would be set up by [New Promised Date], which has come and gone without any follow-up from your team. This delay has caused significant inconvenience, as I have been unable to utilize the space for its intended purpose.

I kindly ask for an immediate update regarding my order status and an expedited resolution to this matter. I appreciate your prompt attention to this issue and hope to hear from you soon.

Thank you for your understanding.

Sincerely,

[Your Name]