

Notification of Issues Encountered During Provider Switch

Dear [Recipient's Name],

We are writing to inform you about some issues we encountered during the recent switch of your service provider to [New Provider's Name].

Despite our best efforts, we have experienced the following challenges:

- Inconsistent service coverage in your area.
- Delays in activation of your new service.
- Technical difficulties with the new equipment.

We are actively working to resolve these issues and appreciate your patience during this transition period. We will keep you updated on our progress and inform you as soon as these matters are resolved.

If you have any questions or concerns, please do not hesitate to reach out to our customer service team at [Customer Service Number] or [Customer Service Email].

Thank you for your understanding.

Sincerely,

[Your Name]
[Your Position]
[Your Company]