

Complaint Regarding Travel Itinerary Disruption

Your Name: John Doe

Your Address: 123 Main Street, Cityville, ST 12345

Email: john.doe@example.com

Phone Number: (123) 456-7890

Date: October 15, 2023

Customer Service Department

Airline Name

Airline Address

City, State, Zip Code

Dear Customer Service,

I am writing to formally express my dissatisfaction with the disruption of my travel itinerary, which occurred on **October 12, 2023**. My booking reference number is **ABC123456**.

My original travel plans were to fly from **City A** to **City B** on flight **FL123**, departing at **10:00 AM**. However, due to an unexpected delay, I was informed that my flight was rescheduled to **2:00 PM** without prior notice. This change not only caused significant inconvenience but also resulted in additional costs for accommodations and missed appointments.

I respectfully request compensation for the additional expenses incurred, along with an explanation of why I was not notified in advance. As a loyal customer of your airline, I hope to resolve this matter promptly and amicably.

Thank you for your attention to this matter. I look forward to your timely response.

Sincerely,

John Doe