

Feedback on Unexpected Travel Alterations

Date: [Insert Date]

Dear [Travel Agency/Company Name],

I hope this message finds you well. I am writing to provide feedback regarding my recent travel experience with your company, specifically regarding the unexpected alterations to my travel itinerary.

On [insert date of travel], I was scheduled to travel from [departure location] to [destination]. Unfortunately, I was informed of significant changes to my travel plans, including [briefly describe alterations, e.g., flight cancellations, delays, route changes]. While I understand that unexpected circumstances can occur, I believe clear communication and timely updates are crucial in such situations.

One aspect of the experience that was particularly challenging was [describe a specific issue, e.g., lack of information, difficulty in reaching customer service]. This added a level of stress to my journey that could have been alleviated with better communication.

Moving forward, I would appreciate more proactive communication regarding travel alterations, as well as potential compensation for the inconveniences caused by these changes. Thank you for your attention to this matter, and I hope to hear back from you soon.

Best regards,

[Your Name]

[Your Contact Information]