

Complaint Letter for Missed Connections

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Airline Name]

[Airline Customer Service Address]

[City, State, Zip Code]

Dear Customer Service,

I am writing to formally express my dissatisfaction regarding a recent itinerary change made by your airline that led to a missed connection on my journey from [Departure City] to [Destination City] on [Travel Date].

Initially, my itinerary was confirmed under the booking reference [Booking Reference]. However, due to the changes made, I found myself unable to make my connecting flight to [Connection City]. This led to significant inconvenience, including [briefly explain any crucial implications, e.g., missed appointments, additional costs].

I have always chosen [Airline Name] for my travels and have appreciated your service until this incident. I request you to look into this matter and provide compensation for the inconvenience caused.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]