

Letter of Dissatisfaction

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Department

[Transportation Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the inadequate transportation services provided by [Transportation Company Name]. Over the past few months, I have encountered numerous issues, including frequent delays, insufficient routes, and unhelpful customer support.

On [specific date], I experienced a significant delay of [duration] due to [specific issue]. This not only disrupted my schedule but also caused considerable inconvenience. Moreover, the absence of timely updates regarding service changes has left me frustrated and uncertain about my transportation options.

As a loyal customer, I expected a higher standard of service. I urge you to address these issues to improve the overall customer experience. I look forward to your prompt response regarding any measures you plan to implement to rectify this situation.

Thank you for your attention to this matter.

Sincerely,

[Your Name]