

# Complaint Over Inefficient Transport Schedules

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Date]

[Transport Company's Name]

[Company's Address]

[City, State, Zip Code]

Dear [Transport Company's Customer Service],

I am writing to formally express my dissatisfaction with the current transport schedules provided by your company. I frequently rely on your services for commuting between [Location A] and [Location B], and I have found the schedules to be inefficient and inconsistent.

Specifically, on [mention dates or specific incidents], I experienced significant delays and cancellations that caused me to miss important appointments. The lack of timely updates and communication regarding these changes has further compounded my frustration.

I understand that unforeseen circumstances can arise, but I believe it is essential for your company to improve its scheduling and communication strategies to better serve your customers. I kindly request that you take my feedback into consideration and work on enhancing the reliability of your transport services.

Thank you for your attention to this matter. I look forward to your prompt response and hope to see improvements in the near future.

Sincerely,

[Your Name]