

Subject: Follow-Up on Unresolved Technical Support Request

Dear [Technical Support Team/Specific Contact Name],

I hope this message finds you well. I am writing to follow up on my previous request for technical support regarding [brief description of the issue], submitted on [date of original request]. As of today, I have not received a resolution or a status update on the matter.

Given the importance of this issue to our operations, I would appreciate any updates you can provide on its progress. If there is any additional information I can supply to expedite the resolution, please let me know.

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,
[Your Name]
[Your Position]
[Your Company]
[Your Contact Information]