

# Grievance Letter Regarding Unexpected Subscription Renewal

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

Customer Service

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service,

I am writing to formally express my grievance regarding the unexpected renewal of my subscription to [Service/Product Name] on [Renewal Date]. I was surprised to find that my account was charged [Amount] without any prior notification or consent, as I was under the impression that my subscription would end on [End Date].

According to my understanding, I should have received a notification before any renewal took place, and this lack of communication has left me dissatisfied. I kindly request a review of my account, a clarification regarding your renewal policies, and a refund for the unexpected charge.

I appreciate your prompt attention to this matter and look forward to your response.

Sincerely,

[Your Name]