

Subject: Challenge Regarding Repeated Billing

Dear [Billing Department/Customer Service],

I hope this message finds you well. I am writing to formally challenge the repeated billing I have encountered on my account, [Your Account Number].

Despite my previous communications regarding this issue, I have noticed that I am still being billed for [specific services/products] on [dates of charges]. This has caused confusion and inconvenience on my part.

I kindly request a thorough review of my account to ensure that these charges are accurate and to rectify any errors that may have occurred. I appreciate your prompt attention to this matter and look forward to your response.

Thank you for your assistance.

Sincerely,
[Your Name]
[Your Contact Information]