

Escalation of Unresolved Bank Service Complaint

Date: [Insert Date]

To,

Customer Service Manager
[Bank Name]
[Bank Address]

Subject: Escalation of Complaint - [Brief Description of the Issue]

Dear [Customer Service Manager's Name],

I hope this message finds you well. I am writing to formally escalate my unresolved complaint regarding [describe the specific issue or service complaint briefly]. Despite my previous communications with your customer service team on [insert dates of previous correspondence], the issue remains unresolved.

To summarize the details of my complaint:

- **Account Holder Name:** [Your Name]
- **Account Number:** [Your Account Number]
- **Description of the Issue:** [Detailed description of the complaint]
- **Previous Communication Dates:** [List dates of prior interactions]

I have made several attempts to resolve this matter through your customer service channels, but unfortunately, I have not received a satisfactory resolution. I kindly request your immediate attention to this issue as it has caused [mention any inconvenience caused].

Please contact me at your earliest convenience to discuss this matter further. I look forward to your prompt response and a resolution to my complaint.

Thank you for your attention to this matter.

Sincerely,
[Your Name]
[Your Address]
[Your Phone Number]
[Your Email Address]