

Letter of Dissatisfaction with Bank Service

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

[Bank's Name]

[Bank's Address]

[City, State, ZIP Code]

Subject: Feedback on Unsatisfactory Service

Dear [Bank Manager's Name],

I am writing to express my dissatisfaction with the service I have received at [Bank's Name] on [date of service]. I have been a customer for [number of years], and I have always expected a high standard of service, which has unfortunately not been met in this instance.

On [specific date], I visited your branch located at [branch address] to [describe the service you needed]. Regrettably, the experience was far from satisfactory. [Briefly explain the issue, e.g., long wait time, unhelpful staff, unresolved inquiries, etc.]. This experience has left me feeling [describe your feelings, e.g., frustrated, disappointed, etc.].

I believe it is important for banks, especially yours, to ensure that customer service is a top priority, and I urge you to address this issue to prevent future occurrences. I appreciate your attention to this matter and look forward to your prompt response.

Thank you for your time and consideration.

Sincerely,

[Your Name]