Follow-up on Bank Service Complaint

Dear [Bank Manager's Name],

I hope this message finds you well. I am writing to follow up on my previous complaint submitted on [Date of Original Complaint] regarding [Brief Description of the Issue]. I have yet to receive a response and I would appreciate any updates on the status of my concern.

As a valued customer of [Bank Name], I believe it is important to maintain open lines of communication. I look forward to hearing back from you soon and resolving this matter promptly.

Thank you for your attention to this issue. Please feel free to contact me at [Your Phone Number] or [Your Email Address] if you need further information.

Sincerely,
[Your Name]
[Your Address]
[Your Account Number]