

Complaint Regarding Internet Service Outage

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Internet Service Provider Name]

[Provider Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally complain about the recent internet service outage that occurred on [specific dates and times of the outage]. This disruption severely impacted my ability to work from home and access essential online services.

The outage lasted for [duration of the outage], during which I attempted to contact your customer support but received no adequate resolution or updates.

Given the inconvenience caused, I would like to request a service credit for the downtime experienced. My account number is [Your Account Number].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]