

# Internet Service Outage Complaint

Date: [Insert Date]

To: [Service Provider's Name]

Address: [Service Provider's Address]

Subject: Complaint Regarding Internet Service Outage

Dear [Customer Service Team/Specific Contact Name],

I am writing to formally complain about an ongoing outage of my internet service, which has persisted since [Insert Date of Outage]. My account number is [Insert Account Number]. This disruption has caused significant inconvenience, affecting my work and personal communication.

Despite my attempts to resolve this issue via your customer support on [List Dates of Previous Calls/Communications], I have not yet received a satisfactory response or timeline for the resolution.

As a loyal customer, I kindly request that you prioritize this matter and provide me with a clear timeline for the resolution of my internet service outage. I appreciate your urgent attention to this issue.

Thank you for your cooperation.

Sincerely,

[Your Name]

[Your Address]

[Your Phone Number]

[Your Email Address]