

Subject: Internet Service Outage Complaint - Request for Timely Updates

Dear [Internet Service Provider's Name],

I hope this message finds you well. I am writing to formally report an ongoing internet service outage in my area, specifically affecting my account [Your Account Number]. The service interruption began on [Date of Outage] and has yet to be resolved.

The disruption in service is significantly impacting my ability to work from home and maintain connectivity for daily activities. While I understand that outages can occur due to unforeseen circumstances, I kindly request that you provide regular updates regarding the status of the repairs and an estimated time for restoration.

As a loyal customer, I would appreciate your prompt attention to this matter. Timely updates will help me plan accordingly during this outage period. Thank you for your understanding and cooperation.

Sincerely,

[Your Name]

[Your Address]

[Your Phone Number]

[Your Email Address]