

Complaint Regarding Recurring Internet Service Outage

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email Address]

[Your Phone Number]

Customer Service Department

[Internet Service Provider's Name]

[Provider's Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally complain about the recurring internet service outages that I have been experiencing at my residence. My account number is [Your Account Number]. Over the past [duration], I have encountered multiple interruptions in service, which have resulted in significant inconvenience and disruption to my daily activities.

Despite my previous attempts to resolve this issue through customer support on [list specific dates you contacted them], there has been no lasting solution provided. I have been patient and have followed all troubleshooting steps recommended by your representatives.

Given the frequency of these outages and the lack of resolution, I kindly request that you investigate this matter further. I would appreciate your prompt response to this issue and a plan of action to ensure consistent service moving forward.

Thank you for your attention to this matter. I look forward to your timely response.

Sincerely,

[Your Name]