

Internet Service Outage Complaint

Date: [Insert Date]

To: Customer Support

Subject: Internet Service Outage Complaint

Dear Customer Support Team,

I am writing to formally complain about an ongoing internet service outage that has affected my home for the past [insert duration]. Despite numerous attempts to restore the service, the issue has not been resolved.

My account number is [insert account number], and the service interruption began on [insert start date of the outage]. I rely heavily on internet access for [mention reasons such as work, education, etc.], and this disruption has caused significant inconvenience.

While I understand that technical issues can arise, I would appreciate a prompt resolution to this matter. Please provide me with an update on the status of my service and any steps being taken to resolve the issue.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]