

Internet Service Outage Complaint

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Service Provider Name]
[Provider Address]
[City, State, Zip Code]

Dear [Customer Service Department/Specific Name],

I am writing to formally complain about the internet service outage that affected my account ([Your Account Number]) from [Start Date] to [End Date]. During this period, I was unable to access the internet, which disrupted both my personal and professional activities.

Given that I pay for a reliable service, I believe it is only fair that I request an adjustment to my bill for the period of the outage. I expect a prompt response to this matter and a resolution regarding my billing.

Thank you for your attention to this issue. I look forward to your prompt response.

Sincerely,
[Your Name]