

Subject: Complaint Regarding Internet Service Outage and Technician Delays

Date: [Insert Date]

To Whom It May Concern,

I am writing to formally express my dissatisfaction with the ongoing internet service outage affecting my residence at [Your Address]. As a loyal customer of [Internet Service Provider's Name], I have always appreciated the quality of service; however, the recent service disruption has been highly inconvenient.

Despite my previous calls to your customer service on [dates of your calls], I have yet to receive a satisfactory resolution. Each time, I was assured that a technician would be dispatched to address the issue, yet no one has arrived nor have I received any updates regarding the status of my complaint.

This delay in response and resolution is unacceptable, especially given the increasing reliance on stable internet service for both professional and personal purposes. I urge you to prioritize the dispatch of a technician to resolve this matter promptly.

Thank you for your immediate attention to this issue. I look forward to your prompt response detailing the next steps.

Sincerely,

[Your Name]

[Your Contact Information]