

Report on Frequent Mobile Call Drops

Date: [Insert Date]

To,

[Recipient's Name]

[Recipient's Position]

[Company/Organization Name]

[Address]

Dear [Recipient's Name],

I am writing to bring to your attention a pressing issue regarding frequent mobile call drops experienced by users in our area. This has been a growing concern affecting communication and productivity.

1. Overview of the Issue

Over the past few weeks, numerous users have reported recurring call interruptions and disconnections, particularly in the [specific location/region]. This has led to frustration and disruptions in both personal and professional communications.

2. Data and Findings

The following data highlights the frequency and impact of the call drop issues:

- Percentage of dropped calls: [Insert Percentage]
- Affected users: [Insert number]
- Peak times for call drops: [Insert Time Period]

3. Impact on Users

These call drops have resulted in:

- Missed important calls
- Frustration among users
- Loss of business opportunities

4. Recommendations

To resolve these issues, we recommend the following actions:

- Conduct an assessment of network coverage in the affected areas.
- Implement necessary infrastructure upgrades.
- Regularly monitor and review service quality.

We appreciate your prompt attention to this matter and look forward to your response regarding potential solutions.

Thank you.

Sincerely,

[Your Name]

[Your Position]

[Your Contact Information]