

Your Name  
Your Address  
City, State, Zip Code  
Email Address  
Date

Customer Service Team  
Mobile Service Provider Name  
Provider Address  
City, State, Zip Code

Dear Customer Service Team,

I am writing to inquire about the poor mobile reception I have been experiencing in my area, specifically in the vicinity of [Your Location or Area Name]. Despite being a loyal customer of [Provider Name] for several years, I have noticed a significant decline in signal quality, which has affected my ability to make calls and use mobile data effectively.

Could you please provide information regarding any existing issues in this area and whether there are plans for improving the mobile coverage? Your assistance in this matter would be greatly appreciated as it impacts my daily communication and activities.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,  
Your Name