

Grievance Regarding Unreliable Mobile Service

Date: [Insert Date]

Your Name: [Insert Your Name]

Your Address: [Insert Your Address]

Your Contact Number: [Insert Your Contact Number]

Addressee: [Insert Company Name]

Company Address: [Insert Company Address]

Dear [Insert Contact Name or Customer Service],

I am writing to formally express my grievance regarding the unreliable mobile service I have been experiencing with [Service Provider Name]. My mobile number is [Your Mobile Number], and I have been a customer since [Your Start Date].

For the past [duration], I have encountered persistent issues including dropped calls, poor signal strength, and erratic data services, particularly in the [mention specific areas]. This has not only caused significant inconvenience but has also affected my personal and professional obligations.

I have reached out to your customer service team multiple times, yet the issues remain unresolved. I kindly request that you take immediate action to address these problems or provide a suitable resolution, such as a service credit or potential plan adjustments.

Thank you for your attention to this matter. I look forward to your prompt response and a resolution to my grievances.

Sincerely,

[Your Name]

[Your Email Address]