

Letter of Expression of Dissatisfaction

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Mobile Network Provider's Name]

[Provider's Customer Service Address]

[City, State, Zip Code]

Dear [Customer Service Manager's Name],

I am writing to express my dissatisfaction with the mobile network service I have been receiving from [Mobile Network Provider's Name]. As a long-standing customer, I have always expected reliable service and support, but my recent experiences have been far from satisfactory.

Specifically, I have encountered issues such as poor signal strength, frequent dropped calls, and slow internet speeds, which have significantly affected my ability to communicate effectively. Despite multiple attempts to resolve these issues through customer service, I have not seen any improvement.

I believe that as a customer, I deserve a quality service that meets my needs, and I would appreciate your immediate attention to this matter. I kindly request an explanation of the steps that will be taken to improve the service and support that I can expect going forward.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Signature (if sending a hard copy)]

[Your Printed Name]