

# **Subject: Communication Regarding Unresolved Item Issue in Order #[Order Number]**

Dear [Recipient's Name],

I hope this message finds you well. I am writing to bring to your attention an unresolved issue concerning my recent order #[Order Number], placed on [Order Date].

Despite my previous communications, the issue regarding [describe the specific issue] has not yet been resolved. I appreciate your efforts thus far, but it has now been [duration since the issue occurred] since I first reported it, and I am eager to find a resolution.

Could you please provide me with an update on the status of my issue? Additionally, I would appreciate any assistance you can offer to expedite the resolution process.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]