

Experience Evaluation for Hotel Service

Date: [Insert Date]

To: [Hotel Manager's Name]

[Hotel Name]

[Hotel Address]

Dear [Hotel Manager's Name],

I am writing to express my dissatisfaction with my recent stay at [Hotel Name] from [Check-in Date] to [Check-out Date]. Unfortunately, my experience did not meet the expectations set by your establishment.

Firstly, the check-in process was extremely slow, taking over [insert time] despite having a reservation. Secondly, the room that was provided did not match the description on your website; it was not clean and lacked essential amenities, such as [list specific issues, e.g., missing toiletries, malfunctioning air conditioning].

Additionally, the customer service from the staff was lacking. During my stay, I encountered issues that required assistance, yet they were not addressed promptly. It was disappointing to receive such a low level of service.

I hope you will take this feedback into consideration to improve the services provided at [Hotel Name]. Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Contact Information]