

# Concern Regarding Unsatisfactory Hotel Staff Interaction

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

To Whom It May Concern,

I am writing to express my concerns regarding an unsatisfactory interaction I had with your hotel staff during my recent stay at [Hotel Name] from [Check-in Date] to [Check-out Date].

During my visit, I encountered [describe specific incident, e.g., rudeness, lack of assistance, etc.]. This interaction left me feeling [explain feelings, e.g., disappointed, frustrated, etc.], which is not the experience I expected from a [Hotel Star Rating] star establishment.

I believe that customer service is paramount in the hospitality industry, and I urge you to address this issue with your staff to ensure a better experience for future guests.

Thank you for your attention to this matter. I hope to see improvements during my future visits.

Sincerely,

[Your Name]