Letter of Concern Regarding Packaging Quality

Date: [Insert Date]
To: [Recipient's Name]
Company: [Recipient's Company Name]
Address: [Recipient's Address]
Dear [Recipient's Name],
I hope this message finds you well. I am writing to bring to your attention a concern regarding the packaging quality of the products received in our latest shipment dated [Insert Shipment Date].
Upon inspection, we noticed that several packages were damaged and did not meet the quality standards outlined in our previous agreements. This issue has raised concerns regarding product integrity and customer satisfaction.
We would appreciate your prompt attention to this matter. Please let us know how you intend to address these concerns and prevent similar occurrences in the future.
Thank you for your cooperation.
Sincerely,
[Your Name]
[Your Position]
[Your Company Name]
[Your Contact Information]