

# Complaint Regarding Undelivered Service Agreement

To Whom It May Concern,

I am writing to formally express my dissatisfaction regarding the service agreement (Agreement No: 123456) that I signed with your company on [Date]. According to this agreement, the services were supposed to commence on [Start Date], yet I have not received any of the promised services.

Despite multiple attempts to reach out to your customer service team, I have not received a satisfactory explanation or timeline for when I can expect the services to begin. This lack of communication and failure to fulfill your contractual obligations is unacceptable.

I request that you address this matter promptly by providing me with a detailed update on the status of the services promised in our agreement. I trust that you will treat this matter with the urgency it deserves.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,  
[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]