

Request for Escalation Regarding Poor Repair Service

Dear [Manager's Name],

I hope this message finds you well. I am writing to formally request the escalation of my repair service inquiry regarding [briefly describe the issue, e.g., "the malfunctioning refrigerator" or "the leaking pipe"] that was reported on [date of service request].

Despite multiple follow-ups, the service repair has not been resolved satisfactorily, and I am disappointed with the lack of communication and timely response from your team. My previous tickets #[ticket number] and #[ticket number] remain unresolved, causing significant inconvenience.

I would appreciate your immediate attention to this matter and hope to see swift action taken to rectify the situation. Please let me know the next steps or if further information is needed from my end.

Thank you for your prompt attention to this issue. I look forward to hearing from you soon.

Sincerely,

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email Address]

[Your Phone Number]