

Refund Notification

Date: [Insert Date]

Dear [Customer's Name],

We hope this message finds you well. We are writing to inform you regarding the refund related to the recent repair issues you experienced with your [Product/Service Name].

After reviewing your case, we have confirmed that the repair did not meet our standards, and as a result, we would like to issue a full refund of [Amount] to you.

Your refund will be processed back to the payment method used during the transaction and should reflect in your account within [Number of Days] business days.

We apologize for any inconvenience this may have caused and appreciate your understanding.

If you have any further questions, please do not hesitate to contact us.

Thank you for your patience and understanding.

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]