

Feedback on Service Appointment Experience

Dear [Service Provider's Name or Customer Service],

I hope this message finds you well. I am writing to provide feedback regarding my recent service appointment scheduled on [Date] at [Time], which unfortunately was not attended to in a timely manner.

Upon arriving for my appointment, I noticed a significant delay before receiving any assistance. Despite having an appointment, I had to wait for [duration of the wait] before being attended to, which caused me inconvenience. I understand that unforeseen circumstances can arise, but timely communication regarding delays would have been appreciated.

Overall, I value the services your company provides, and I hope this feedback can help improve future experiences for me and other customers. Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Contact Information]