

# Request for Replacement Due to Poor Quality

Dear [Recipient's Name],

I hope this message finds you well. I am writing to formally request a replacement for the [Product Name] that I purchased on [Purchase Date] from [Store/Website]. Unfortunately, upon receiving the item, I have encountered several issues regarding its quality.

Specifically, [describe the quality issues in detail, e.g., "the product was damaged," "it does not perform as advertised," "there are visible defects," etc.]. This has rendered the item unusable and unsatisfactory for my needs.

As a loyal customer of [Company Name], I am disappointed with this experience and would appreciate your assistance in resolving this matter. I kindly request a replacement for the faulty item at your earliest convenience.

Thank you for your attention to this issue. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[Your Email Address]

[Your Phone Number]