

# Feedback on Incorrect Merchandise Delivery

Dear [Recipient's Name],

I hope this message finds you well. I am writing to bring to your attention an issue regarding my recent order with order number [Order Number], placed on [Order Date].

Unfortunately, I received the wrong items in my delivery. Instead of [Expected Item(s)], I received [Received Item(s)]. This has caused some inconvenience, and I would appreciate your assistance in resolving this matter.

I kindly request a replacement for the incorrect items and information on how to return the wrong merchandise. Additionally, please confirm when I can expect the correct items to be dispatched.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]