Date:
Your Name:
Your Address:
City, State, Zip Code:
Email:
Phone Number:
To: Customer Service
Company Name:
Company Address:
City, State, Zip Code:
Subject: Notification of Defective Appliance
Dear Customer Service,
I am writing to formally notify you of a complaint regarding a defective appliance that I purchased from your store on The appliance in question is a (specify appliance) with the model number
Unfortunately, the appliance has not been functioning as expected. The issues I have experienced include:
• •
I kindly request your assistance in resolving this matter. Please provide information on how I can proceed with a return, repair, or replacement of the defective appliance.
Thank you for your attention to this matter. I look forward to your prompt response.
Sincerely,