

# Letter of Dissatisfaction

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Date]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

I am writing to formally express my dissatisfaction with a broken electronic device that I purchased from your company on [purchase date]. The item, [model and description of the device], has not functioned as expected and I am extremely disappointed.

Despite following all usage instructions, the device stopped working on [date of issue], rendering it unusable. I attempted to contact customer service for assistance, but the response was not satisfactory.

As a loyal customer, I expected better quality and service from your brand. I would like to request a replacement or a full refund for this product as I believe it does not meet the standards promised.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]