

Follow-Up on Unresolved Delivery Complaint

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up on my previous complaint regarding the delivery issues I experienced with my order #[Order Number], placed on [Order Date]. Although I reached out on [Date of Original Complaint], I have yet to receive a response or resolution.

As a valued customer, I am eager to resolve this matter promptly. I would appreciate any updates you can provide on the status of my complaint and what steps are being taken to address it.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]