Letter of Dissatisfaction

Date: [Insert Date]

To Whom It May Concern,

I am writing to express my dissatisfaction with the delivery service I have recently experienced. On [Insert Delivery Date], I placed an order with your service, expecting it to arrive by the promised date of [Insert Promised Date]. However, the delivery was delayed by [Insert Delay Duration], causing significant inconvenience.

Moreover, the item arrived in [Describe Condition: damaged, incorrect item, etc.], which is unacceptable for a service of your reputation. I have always valued your offerings, but this recent experience has led me to reconsider my options.

I would appreciate your prompt response regarding this matter and a resolution that acknowledges the inconvenience caused.

Thank you.

Sincerely,

[Your Name] [Your Address] [Your Email] [Your Phone Number]