

Subject: Request for Escalation - Unresolved Customer Service Issue

Dear [Manager's Name],

I hope this message finds you well. I am writing to formally escalate an ongoing issue I have been experiencing with [Company/Service Name]. Despite my previous attempts to resolve this matter through your customer service department, it remains unresolved.

The details of my issue are as follows:

- **Account Number:** [Your Account Number]
- **Date of Initial Contact:** [Date]
- **Description of the Issue:** [Brief Description of the Issue]
- **Previous Correspondence:** [Reference any Case Numbers or Tickets]

I have made several attempts to resolve this issue, including:

- [Date of Call/Email 1]
- [Date of Call/Email 2]
- [Any Other Attempts]

Unfortunately, I have not received a satisfactory resolution, and my issue continues to remain unresolved. I kindly ask for your assistance in addressing this matter promptly.

I appreciate your attention to this issue and look forward to your prompt response.

Thank you for your time.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Address]