

Subject: Concern Regarding Delayed Customer Support Response

Dear [Customer Support Team/Specific Person's Name],

I hope this message finds you well. I am writing to express my dissatisfaction with the delayed response I have experienced regarding my recent inquiry on [insert date of inquiry].

As a loyal customer, I value the services provided by your company, but the lack of timely support has left me feeling frustrated. I had expected a response within the usual timeframe, yet I have not received any updates or acknowledgment regarding my concerns.

It is crucial for me to resolve this matter urgently, and I kindly request your immediate attention to my issue. Please let me know the status of my inquiry and any steps being taken to address it.

Thank you for your time and understanding. I hope to hear from you soon.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Account Number, if applicable]