

Subject: Appeal for Immediate Resolution of My Concern

Dear [Customer Service Manager],

I hope this message finds you well. I am writing to formally appeal for an immediate resolution regarding my previous inquiries with your customer service team, which have unfortunately gone unanswered.

On [insert date], I reached out regarding [briefly describe the issue], but to date, I have not received a response. My order number/reference is [insert order number/reference]. I understand that there may be high volumes of inquiries, but my concern requires urgent attention.

I would appreciate it if you could prioritize this matter and provide me with an update at your earliest convenience. Your assistance in resolving this issue promptly would mean a great deal to me.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Address]