Date: [Insert Date]

[Your Name]
[Your Address]
[City, State, Zip Code]
[Your Email]
[Your Phone Number]

[Recipient's Name]
[Company's Name]
[Company's Address]
[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to express my frustration regarding the reliability of the services provided by [Company's Name]. Over the past [duration], I have encountered numerous issues including [briefly describe issues, e.g., service interruptions, delayed responses, etc.].

Despite my attempts to resolve these matters through your customer service, I have found the responses to be unsatisfactory and the issues unresolved. This has not only caused inconvenience but has also affected my [mention any specific impact, e.g., work, personal life, etc.].

I believe that as a customer, I deserve dependable service and prompt assistance. I urge you to address these concerns to improve the experience for myself and others. I hope to see improvement soon; otherwise, I may have to reconsider my options.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]